

1. WHAT HAPPENS IF I HAVE TO QUARANTINE OR SELF ISOLATE FOR 14 DAYS?

MJS will determine if you have paid time off and apply that first to your days off. If you do not have or have exhausted all PTO, you may be eligible for unemployment benefits. The link is below.

<https://www.iowaworkforcedevelopment.gov/file-claim-unemployment-insurance-benefits>

2. WHAT HAPPENS IF MY FACILITY CLOSES?

As we are an essential business and the work we do is important to keeping our clients safe and healthy, we will do our best to move you to another facility. We currently have many clients requesting extra services on a daily basis. If another facility is not available or hours are less than what you were previously receiving you are eligible for unemployment benefits if you meet the monetary criteria. Contact workforce development for more information.

3. WHAT HAPPENS IF MY HOURS ARE REDUCED?

Iowa allows for partial unemployment benefits.

4. WHAT HAPPENS IF I AM TEMPORARILY LAYED OFF DUE TO LACK OF WORK CAUSED BY THE CORONAVIRUS?

Unemployment benefits are eligible to any individual who is unemployed through no fault of their own. Please contact Iowa Work Force Development for more information.

5. WHAT HAPPENS IF I HAVE A FEAR OF WORK, OR DOING MY JOB BECAUSE I FEAR I MAY COME IN CONTACT WITH COVID-19?

Per the Iowa Workforce Development Q & A, the individual not the employer is choosing not to work and, therefore, would not be eligible for unemployment benefits. MJS recommends you contact Workforce Development directly for further information.

6. WHAT HAPPENS WHEN I SELF-ISOLATED OR SELF QUARANTINED AND I AM READY TO RETURN TO WORK?

You must contact HR to request to return to work. Please email humanresources@mjsia.com or call 800-249-6161.

**Answers to these questions were developed with the assistance of publications from the Iowa Work Force Development provided to employees and employers. As the situation is ever evolving, MJS will update this FAQ as required.*

COVID-19 Scenarios & Benefits Available

The information shared on this flyer does not necessarily reflect the official policy or position of any other agency or company. It is the reader's responsibility to verify the facts of coverage.

COVID-19 Scenarios

Unemployment Insurance

Current Law

1. Worker is mildly ill with COVID-19.



2. Worker is severely ill with COVID-19.



3. Worker was exposed & quarantined. Business remains open.



4. Worker caring for family member.

Depends - Case By Case

5. Schools close, worker has no childcare.



6. Schools close, worker is impacted.



7. Worker is immune-compromised, advised to quarantine.



8. Employer must shut down.



9. Employer does a temporary shut-down.



10. Employer reduces hours & work.



12. Health care workers and first responders are under quarantine.



Unemployment insurance benefits are a resource of last resort. All PTO, sick leave, paid sick leave, disability, etc. must be exhausted before receiving unemployment. Fraudulent filing and receiving of unemployment benefits is a serious crime that may lead to prosecution. Please contact your employer on telecommuting options and other opportunities available to you. Should you have any questions, please call customer service at 1-866-239-0843 (Mon.-Fri, 8:00 am - 4:30 pm).